

Catalog of Co-op Services



Clearwater Power Company has developed a number of programs and services for our members. If you would like to sign up for any of these programs, or if you have any questions, please call us at 1-888-743-1501 toll-free or 743-1501 locally. We are here to provide premium quality service to our members.

EnergySTORE

Clearwater Power Company's Energy Store can be found at our Lewiston headquarters building and on our website. The Energy Store carries compact fluorescent lighting, surge protection equipment, high-efficiency Marathon water heaters, and ConvectAir premium electric heaters. The Member Services department can answer your questions about the items carried in the store.

WildBlue Satellite Internet - Clearwater Power is an authorized provider of WildBlue. WildBlue service provides high-speed, always-on internet access via satellite. WildBlue offers e-mail accounts, a web mail service, personal web space, virus protection and full technical support 24 hours a day. Contact the Member Services department for more information.

Green Power Choice - Clearwater Power is one of 12 electric cooperatives that has invested in the Coffin Butte Resource Project. This project uses methane gas from a landfill to fuel electric generators. Find out how Clearwater Power members can sponsor this innovative technology by calling the Member Services Department.

Silverwood Theme Park / Boulder Beach Waterpark Discount Tickets - Available only to Co-op members, Clearwater Power Company sells discount admission tickets and season passes to Silverwood/Boulder Beach located in northern Idaho.

Lewis Clark Credit Union Membership - Clearwater Power Company members are eligible to join Lewis Clark Credit Union for all your banking needs. It is located at 1626 17th Street in Lewiston. Please contact the credit union at 1-877-729-0965 toll-free or 746-7233 local.

Ruralite magazine - The Ruralite magazine contains co-op updates, feature stories about your friends and neighbors in co-op country, and other items of interest. Direct subscription is provided to the members of Clearwater Power. Ruralite is published monthly in Forest Grove, Oregon by Ruralite Services, Inc. - a non-profit Oregon cooperative corporation. Call us if you're not receiving it.

Helping Hand Program - Clearwater Power Company created the Helping Hand program to assist co-op members with unexpected emergencies and households with low or fixed incomes. Helping Hand funds stay in our service area and are disbursed by Community Action Agency. Clearwater Power Company does not retain any of the funds. Any donation amount is appreciated, even rounding your electric bill up to the nearest dollar. Contributions are tax deductible.

Call Before You Dig - Simply call 811 before you dig to quickly and easily begin the process of getting underground utility lines marked. Local One Call Center personnel will then notify affected utilities who will mark underground lines for free.

Youth Rally Program - The Idaho Consumer-owned Utilities Association (ICUA) Youth Rally increases youth understanding of electric cooperatives and promotes self esteem and peer group awareness. High school sophomores and juniors whose parents are members of the Co-op compete for the opportunity to attend the annual summer youth rally. There, they have the opportunity to learn, meet others, and understand the important role they can play in the future of the Co-op and its membership. Clearwater Power awards scholarships (funded from unclaimed capital credits) at our annual meeting in November.

4-H & FFA Sponsorship Program - Clearwater Power supports our rural youth through this program. All youth that complete an electricity or marketable livestock 4-H or FFA project and whose parents have an account with the Co-op are eligible for a monetary sponsorship from Clearwater Power. Please contact the Member Services Department to apply for the sponsorship.

Electrical Safety Program - Clearwater Power Company offers an electrical safety program to emergency medical and safety personnel, elementary and middle school students, community groups and community events. This presentation demonstrates the importance of safety around high voltage power lines and electrical safety in the home.



Smooth Sailing-

Billing Programs to Make Life Easier.

Community Presentations/Town Meetings - We are ready and willing to do a presentation for your group or club on almost any topic related to electricity, safety, conservation, rural electrification or the Co-op. Open communication, understanding and awareness benefit us all.

www.clearwaterpower.com - Visit Clearwater Power's website to get the latest co-op news, view products available in our Energy Store and find out energy-saving tips. You may also view your current month's bill as well as the previous 12 months billing history. Submit a meter reading or contact a specific department by e-mail. Check back often as we are always updating the website.

Weatherization / Energy Profile Program -

Through an on-site home visit, we can identify and measure existing levels of insulation and other thermal characteristics of your home; then determine what weatherization measures would be cost effective. In addition, we can generate a profile of your electrical energy use by the day, month and year. Using the profile and working together, we can often identify a problem area or at least establish if the consumption is reasonable for your particular circumstance.

Clearwater Propane Company - Clearwater Propane Company is a full service propane retailer and is a wholly owned subsidiary of Clearwater Power Company.

Clearwater Propane offers unique services such as the Meter Gas Plan in which your propane tank is metered and you only pay for what you use, secure pricing to avoid winter price hikes and combined billing so that you receive one bill for your electric and propane needs.

Clearwater Propane has a showroom located at 4230 Hatwai Road in Lewiston that houses propane appliances, products and accessories. Call Clearwater Propane toll-free at 1-888-798-5280 or 798-5220 locally.

Automated Meter Reading - Automated meter reading is the most convenient way to submit meter readings. For a small monthly fee, your meter reading is sent to our office automatically. A device is installed in your meter that transmits the meter readings across the power lines to a receiver at the substation. This service eliminates the need to read your own meter, prevents estimated bills and ensures a consistent 30-day billing period.

Automatic Payment Plan - This plan will automatically withdraw the exact amount shown on your billing statement from your checking or savings account each month.

E-Billing - Receive your monthly electric bill via e-mail. If you sign up for this option, a printed bill will not be mailed to your address. You may still access monthly billing inserts by logging on to our website.

On-Line Bill Paying - You may use your credit card to pay your monthly electric bill online. Log into your account on our website at www.clearwaterpower.com.

Budget Billing - We will average your projected annual electric usage into 12 equal monthly payments - taking the ups and downs out of your electric bill.