

Coop Name: Clearwater Power Co

4/1-9/30

Metric	Definition	Unit		2014 Summer
Total Customer Minutes Interrupted	The total number of minutes of interruption experienced by all customers for all interruptions that took place.	Minutes		3,179,758.00
Number of Customers Interrupted		#		15,544.00
Number of Interruptions	The total number of interruptions that took place.	#		257.00
Customers Served	The total number of customers served on your system.	#		10,625.00

**Example:**

Utility X serves 10,000 people. They experienced 4 outages in the 6 month period reporting period. Each of these 4 outages affected 1000 people each. The duration of the first outage was 1 hour, the duration of the other 3 were 2 hours.

Period A

Total Customer Minutes Interrupted	The total number of minutes of interruption experienced by all customers for all interruptions that took place.	Minutes	420,000
Number of Customers Interrupted	The total number of customers affected by all service interruptions that took place.	#	4,000
Number of Interruptions	The total number of interruptions that took place.	#	4
Customers Served	The total number of customers served on your system.	#	10,000