

## **Clearwater Power COVID-19 Customer Support Programs**

The following programs are available to Clearwater Power members and customers who need assistance paying their bill due to economic hardship as the result of the COVID-19 pandemic. We request that customers with past due bills contact us for assistance at 1-888-743-1501.

### **Community Action Partnership**

Assists individuals and families with utility and heating fuel bills when funding is available. The Low-Income Home Energy Assistance Program (LIHEAP) assists income-eligible households with a benefit that is paid toward their heating bill. This includes, but is not limited to natural gas, electricity, wood, propane, and oil costs. LIHEAP benefits are determined by the household's total income, size and historical heating usage and do not require a heating emergency. [www.cap4action.org/program/energy-assistance](http://www.cap4action.org/program/energy-assistance)

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|-------------------------|--------------|--------------------------|
| • Asotin County, WA     | 208-746-3351 | <i>Fax: 208-798-1831</i> |
| • Pullman, WA           | 509-334-9147 | <i>Fax: 509-334-9105</i> |
| • Colfax, WA            | 509-397-2205 | <i>Fax: 509-397-6176</i> |
| • Benewah County, ID    | 208-245-9090 | <i>Fax: 208-245-3306</i> |
| • Clearwater County, ID | 208-476-4949 | <i>Fax: 208-476-4669</i> |
| • Idaho County, ID      | 208-983-0437 | <i>Fax: 208-983-0238</i> |
| • Latah County, ID      | 208-882-3535 | <i>Fax: 208-883-3888</i> |
| • Lewis County, ID      | 208-935-2412 | <i>Fax: 208-935-1750</i> |
| • Nez Perce County, ID  | 208-746-3351 | <i>Fax: 208-798-1831</i> |
| • Enterprise, OR        | 541-426-3840 | <i>Fax: 541-426-6260</i> |

### **County Social Services**

Under the supervision of County Commissioners, these offices offer information, referral and provision of emergency aid to low-income/indigent clientele and assistance for basic, reasonable, non-medical necessities and necessary medical services to qualified applicants.

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|-------------------------------------|--------------|--------------------------|
| • Benewah County Social Services    | 208-245-3212 | <i>Fax: 208-245-9152</i> |
| • Clearwater County Social Services | 208-476-3864 | <i>Fax: 208-476-8902</i> |
| • Latah County Social Services      | 208-882-8580 | <i>Fax: 208-883-7204</i> |
| • Lewis County Social Services      | 208-937-9248 |                          |
| • Nez Perce County Social Services  | 208-799-3094 | <i>Fax: 208-799-3149</i> |

### **Tribal Agencies**

Tribal agencies provide financial help for Native American / Indian tribes and tribe members to develop affordable housing and to provide housing activities on a reservation or Indian area and related services.

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|---|--------------|--------------------------|
| • Coeur d' Alene Tribal Social Services   | 208-686-6802 | <i>Fax: 208-686-6819</i> |
| • Coeur d' Alene Tribal Housing Authority | 208-686-1927 | <i>Fax: 208-686-7051</i> |
| • Nez Perce Tribal Housing Authority      | 208-843-2229 | <i>Fax: 208-843-2973</i> |
| • Nez Perce Tribal Social Services        | 208-843-2463 | <i>Fax: 208-843-7364</i> |
| • Nez Perce Tribe                         | 208-843-2253 |                          |
| • Yakama Nation                           | 509-865-5121 |                          |

## **Departments of Health & Welfare**

Helps meet the needs of families in crisis situations by providing food, cash and other assistance programs.

- Asotin County (Clarkston) 509-758-4518 / 509-751-4666
- Latah County (Moscow) 208-882-0670
- Nez Perce County (Lewiston) 208-799-4432 / 208-799-4366

## **St. Vincent De Paul**

The Society of St. Vincent de Paul is dedicated to feeding, clothing, housing and healing individuals and families in our community who have nowhere else to turn for help.

- Asotin County 509-758-7061
- Latah County 208-883-3284

## **Salvation Army**

Many Salvation Army emergency programs are short term or seasonal in nature. This can include utility bill payment assistance and many other services.

- Lewiston Salvation Army 208-746-9653 *Fax: 208-746-0673*

## **Friends in Service Here (FISH)**

FISH is an agency who works to fill needs not met through normal channels.

- Clearwater County 208-476-3777

## **YWCA of Nez Perce County**

The YWCA helps provide support to improve the lives of girls and women.

- YWCA of Nez Perce County 208-743-1535 *Fax: 208-746-1510*

*Note: This document was reviewed and approved for publication by Clearwater Power Company's Board of Directors on July 15, 2020 and is in accordance with the State of Washington's Proclamation 20-23.6.*